PRESS RELEASE



Celebrate the 21st Anniversary, Biznet Continues Support Digital Era Transformation in Indonesia

Jakarta, Indonesia, 7 October 2021 – On 1st October 2021, Biznet, an integrated digital infrastructure company in Indonesia, celebrated its 21st anniversary. In the midst of the increasing needs for Internet connection, Biznet has shown its commitment in providing fast and stable Internet connection to answer the needs and to support various of people's digital activities. It was also proven by how Biznet successfully maintained position in the top spot as the fastest Internet broadband, which was tested and announced by Ookla for Q1-Q2 2021 period, with the highest score 37,41. And now, the Internet has become the main key for digital activities running smoothly, therefore, in Biznet 21st anniversary, Biznet continue supporting the digital era transformation in Indonesia.



President Director Biznet, Adi Kusma, said, "For 21 years, Biznet has become part of the development of Internet technology in Indonesia, which motivates us to create technology innovations, supported by the fast and stable Internet connection. For 21 years, Biznet has provided the best service to support people's digital activities, and we also continue supporting the rapid growing of technology development concept, with the support of our best Internet network."

Our commitment in providing fast and stable Internet connection was shown with the coverage area expansion that has covered more than 130 cities in Indonesia with more than 55,000 KM of Fiber Optic network throughout Java, Bali, Sumatra, Batam, Bangka, Kalimantan,

Sulawesi and Flores, which also supported by more than 3,000 employees in all Biznet head and branch offices. In this October, Biznet has also available in West Manggarai Regency or commonly known as Labuan Bajo, one of the areas in East Nusa Tenggara and Makassar, which also listed as Biznet's network expansion area. Moreover, Biznet also started to build backbone networks in eastern part of Sumatra Island, which is expected to be able to connect Bandar Lampung, Palembang, Jambi, Pekanbaru and Medan with around 1,600 KM of Fiber Optic cable.

In line with this, Biznet as an integrated digital infrastructure company in Indonesia continues supporting Indonesia's digital needs by providing various of Internet services that are supported by the latest technology and innovations. One of which is by launching the newest Biznet Home service package in last August, which provide bigger bandwidth capacity starting from 85 Mbps with price of Rp 375,000/month, which is expected to provide fast and stable Internet services that are specifically designed for business and corporate segments through Biznet Metronet and Biznet Dedicated Internet. For those who need a secure and stable server storage, there is Biznet Data Center with Tier 3 by Facility certification, providing colocation server service. In addition to that, the local cloud provider, Biznet Gio, with complete security certifications provides cloud server, hosting and other infrastructure solution for both micro and enterprise business owners.

Since the start of Covid-19 pandemic last March 2020, Biznet recorded an increasing of Internet usage traffic from the residential user up to 30%. This number was driven by the increasing of activities such as working, studying, praying, shopping and others, which are now shifted online and run from home, which need the support of fast and stable Internet connection. Moreover, Internet has also created a new trend since many people are running online businesses from home. Therefore, if there is a problem with the Internet connection, their activities and essential tasks will automatically be disrupted. And for this kind of situation, Biznet has taken several actions to make sure the customer's activities can always run smoothly, one of which is by providing free bandwidth upgrade, and also provide easy and accessible customer service through Live Chat on <u>biznethome.net</u>, phone at 1500933 and also email at home_care@biznetnetworks.com for 24/7.



Not only support the digital activities, Biznet also support the health industry through one of its subsidiaries, PT Prima Medix Nusantara (PrimaMedix), which has been officially launched in August 2020, focusing in health industry by producing Surgical Mask 3-Ply and Respirator Mask N95 at the highest quality, and certified by the Ministry of Health, ensuring that both products meet health requirements at affordable price. All products are produced using modern technology that can produce 5 million masks per month, which can be improved as per market demand. For more information visit primamedix.net.

"The availability of Internet connection has become a part of people's lives, which makes activities easier and more efficient. Therefore, in the momentum of the Biznet 21st anniversary, we are committing to support the digital era transformation in Indonesia by continuing to expand our network to more cities and areas in Indonesia. And on this occasion, on behalf of Biznet, please allow me to sincerely express my deepest gratitude for the trust and loyalty of all customers for the last 21 years. We hope that Biznet can continue supporting the digital era transformation for all people in Indonesia," closed Adi Kusma.

Biznet. Transforming Digital Era.

About Biznet

Biznet is an integrated digital infrastructure company in Indonesia, providing Internet, Data Center, Cloud Computing and IPTV services. We have a strong commitment to build modern infrastructure to reduce digital gap between Indonesia and other developing countries. Biznet has been operating thousands of KM state of the art Fiber Optic Network and the largest data center in Indonesia. For more information about the company, please visit <u>www.biznetnetworks.com</u>

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