Biznet - Termination Form

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| **Note:** Please provide detailed information so we can provision the service faster. Please scan & email the Termination Form, or fax to +62-21-5700580. |

# Customer Information

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| **Customer Name / Company Name(NPWP/Tax Name):**  |
| Customer ID:  | Service Instance Account:  |
| **Termination Requestor** |
| First Name:  | Last Name:  |
| Phone :  | Mobile :  |
| Email :  | Job Title :  |

# Service Information

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| Service Name:   |
| Service Terminate Date:   |
| Terminate Reason:  Biznet - After Sales - Hard to Contact Biznet - After Sales - Staff Not Help Biznet - After Sales - Issue Not Solved by Biznet Biznet - Hardware - Bad Router/Modem Biznet - Network - Internet Issue Biznet - Network - Static IP Biznet - Others - 3rd Party Issue Biznet - Payment - Payment Difficulties Biznet - Price - Additional Fee Occurred Biznet - Price - More Expensive Biznet - Product - Unsatisfied Service Biznet - Schedule - Installation Issue Biznet - Schedule - Takes Too Long to Solve Issue Competitor - Price - Better Price Competitor - Product - Better Product Competitor - Service - Better Facility Competitor - Service - Better Service |  Customer - Account - Change Account Number Customer - Account - Move Abroad Customer - Account - Change Product Customer - Billing - Change Bill Cycle Customer - Billing - Invoice Combine Customer - Billing - Invoice Split Customer - Business - Business Closed Customer - Business - Budget Efficiency Customer - Business - Management Decision Customer - Coverage - Uncovered Relocation Others:  |

# Termination Information

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| Termination Address:  |
| **Technical Contract Person**  |
| First Name :  | Last Name :  |
| Phone :  | Mobile :  |
| Email :  | Job Title :  |
| Biznet Hardware: *Write in details for return*  | Hardware Dismantle Date: *Uninstall and return date*  |

# Authorization

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| * We hereby confirm that the information above is true and agree to be bound by Biznet’s Terms and Conditions which written on signed the Order Form.
* Biznet has the right to refuse this application without any explanation
* Biznet’s Terms and Conditions may change at any time without prior notice
* For credit card payment, we hereby authorize Biznet to charge the credit card for termination purpose.
 | Signature & Company Stamp Print Name:  |
| Date:  |