Biznet - Termination Form

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| **Note:** Please provide detailed information so we can provision the service faster. Please scan & email the Termination Form, or fax to +62-21-5700580. |

# Customer Information

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| **Customer Name / Company Name(NPWP/Tax Name):** | |
| Customer ID: | Service Instance Account: |
| **Termination Requestor** | |
| First Name: | Last Name: |
| Phone : | Mobile : |
| Email : | Job Title : |

# Service Information

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| Service Name: | |
| Service Terminate Date: | |
| Terminate Reason:  Biznet - After Sales - Hard to Contact  Biznet - After Sales - Staff Not Help  Biznet - After Sales - Issue Not Solved by Biznet  Biznet - Hardware - Bad Router/Modem  Biznet - Network - Internet Issue  Biznet - Network - Static IP  Biznet - Others - 3rd Party Issue  Biznet - Payment - Payment Difficulties  Biznet - Price - Additional Fee Occurred  Biznet - Price - More Expensive  Biznet - Product - Unsatisfied Service  Biznet - Schedule - Installation Issue  Biznet - Schedule - Takes Too Long to Solve Issue  Competitor - Price - Better Price  Competitor - Product - Better Product  Competitor - Service - Better Facility  Competitor - Service - Better Service | Customer - Account - Change Account Number  Customer - Account - Move Abroad  Customer - Account - Change Product  Customer - Billing - Change Bill Cycle  Customer - Billing - Invoice Combine  Customer - Billing - Invoice Split  Customer - Business - Business Closed  Customer - Business - Budget Efficiency  Customer - Business - Management Decision  Customer - Coverage - Uncovered Relocation  Others: |

# Termination Information

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| Termination Address: | |
| **Technical Contract Person** | |
| First Name : | Last Name : |
| Phone : | Mobile : |
| Email : | Job Title : |
| Biznet Hardware:  *Write in details for return* | Hardware Dismantle Date:  *Uninstall and return date* |

# Authorization

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| * We hereby confirm that the information above is true and agree to be bound by Biznet’s Terms and Conditions which written on signed the Order Form. * Biznet has the right to refuse this application without any explanation * Biznet’s Terms and Conditions may change at any time without prior notice * For credit card payment, we hereby authorize Biznet to charge the credit card for termination purpose. | Signature & Company Stamp Print Name: |
| Date: |