

# Buku Panduan









Terima kasih sudah memilih Biznet Home. Dengan modem Biznet Home ini, Anda diberikan kebebasan untuk terkoneksi dengan Internet dimanapun Anda berada saat di rumah. Cara pengaturannya pun hanya membutuhkan beberapa menit saja.

Jika membutuhkan bantuan terkait layanan Biznet, silakan menghubungi **Biznet Customer Experience** (24/7) melalui:



# Biznet Home & Biznet IPTV

Live Chat : biznethome.net Call Center : 1500933 e-mail : home\_care@biznetnetworks.com



# **Biznet Website**

biznethome.net biznetiptv.com biznetnetworks.com



# Biznet Social Media Instagram : @biznethome

Facebook : BiznetHome Youtube : Biznet

Untuk memudahkan pelaporan, mohon siapkan Customer ID Biznet Home Anda yang tertera pada email yang kami kirimkan setelah Akun layanan Anda Aktif.

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# Panduan Konfigurasi Modem



- 1. Buka aplikasi "Browser"
- 2. Ketik alamat IP Router
  - 192.168.100.1 untuk tipe Modem HG8xxxx

	iZ
PROD ID:2150083742EGK3036445 Y HG8M8546MGM1 (23S)MAC:EC4D4731E645-51(13) (30S)PON No:4857544331E6459D(HWTC31E6459D) 打我获取说明书	
IP:192.168.100.1 username:root password:adminHW SSID: HUAWEI-YSwt WLAN Key: klu0pyba DATE: 2019/07 CMIIT ID:2015DP0479	
1奏意光产品 CLASS 1 LASER PRODUCT     0000     0000 <b>华为技术有限公司</b> 深圳龙岗区坂田华为总部办公楼     中国制造	

Untuk login: - ID/Username : telecomadmin
 - Password : admintelecom

HUAWEI	HG8245H	
Account :	telecomadmin	
Password :	•••••	Login
Copyright © Huawei T	echnologies Co., Ltd 2009-2017.	All rights reserved

Setelah berhasil login, pilih menu tab "LAN" dan checklist "LAN2"

• 192.168.18.1 untuk tipe Modem EG8245H5



Untuk login: - ID/Username : Epadmin
 - Password : adminEp

Welcome to Hua	EG8245H5 wei web page for network c	onfiguration.
User Name :	Epadmin	
Password :	•••••	
	Login	

 Setelah berhasil login, pilih menu Advance tab LAN "LAYER 2/3 PORT" dan checklist "LAN2" 3. Selanjutnya pilih menu tab "WAN", dan checklist "Enable WAN", pilih "IPv4 / IPv6" untuk protokol tipe dan pilih "Route WAN" untuk WAN Mode.

Basic Information	
Enable WAN:	
Encapsulation Mode:	
Protocol Type:	IPv4/IPv6 -
WAN Mode:	Route WAN 👻
Service Type:	INTERNET -
Enable VLAN:	

4. Masukkan VLAN ID Anda.

VLAN ID:	4040	*(1-4094)
----------	------	-----------

5. Untuk "Username" dan "Password", gunakan ID Pelanggan Biznet yang terdapat pada informasi formulir yang diberikan pada saat pemasangan.

Password:	•••••	
User Name:	102200555012	

Note: Jika belum mengetahui VLAN ID atau lupa Username dan Password, silahkan hubungi Biznet Home Care di 1500933 atau email home\_care@biznetnetworks.com

 Checklist "LAN2" dan "SSID1", pilih "PPPoE" untuk mode IP Acquistion, checklist Enable NAT dan NAT tipe di rubah ke "Port-restricted cone NAT", selanjutnya dialing di ikuti dengan mode "Automatic".

Binding Options:		LAN1 LAN2 SSID1		
IPv4 Information				
IP Acquisition Mode	:	OStatic ODHCP		
Enable NAT:		<b>v</b>		
NAT type:		Port-restricted	cone NAT 👻	
Enable DNS Override				
Multicast VLAN ID:			(0-4094)	
IPv6 Information				
Prefix Acquisition M	lode:	OHCPv6-PD	OStatic	
IP Acquisition Mode:		OHCPv6	Automatic	
Prefix Mask:				
Multicast VLAN ID:				
	Apply C	Cancel		

**7.** Lalu klik **"Apply"**, IP Public dari koneksi PPPoE pada WAN Status, dan status menjadi connected apabila konfigurasi berhasil.

<b>EG8245H</b>	5			Fast Sett	ing   Adr	nin Logout
Device	WAN Information					
WAN	On this page, you can query the connec	tion and line status	s of the WAN port.			
Optical	IPv4 Information (Clic	k the form	for details)			
Service Provisioning	WAN Name	Status	IP Address	VLAN/F	Priority	Connect
	4_INTERNET_R_VID_4040	Connected	182.253.231.50	404	0/0	AlwaysOn
VoiP	IPv6 Information (Clic	k the form	for details)			
Eth Port	WAN Name	Status	Previx			IP Address
WLAN Home Network	4_INTERNET_R_VID_4040	Connected	2404:8000:1001:	b79::/64	2404:8 d465:39	3000:1:7452: 9:fe80::d465: 3999:9c9

8. Lalu untuk mengaktifkan DHCP pada Lan 2, pilih menu setting Layer 2/3 port, Ceklist LAN 2

Sec EG8245	H5		Fa	st Setting   Admin Logout
WAN	Layer 2/3 Po	rt Configuration		
LAN	On this page, you can will be assigned as HC	configure LAN Port as Layer 3 ports.	orts by selecting the correspon	ding check box. The Layer 3 ports
Layer 2/3 Port	LAN1	🗹 LAN2	🗆 LAN3	LAN4
LAN Host				Apply Cancel
DHCP Server				
DHCP Static IP				
DHCPv6 Server				
DHCPv6 Static IP				
DHCPv6 Information				
Port Locating				

# Panduan Konfigurasi & Password WiFi



- Pilih menu tab "WLAN", dilanjutkan dengan checklist "Enable WLAN".
- Pada bagian SSID Name, dapat di isi dengan nama WiFi yang Anda inginkan, dan checklist "Enable SSID". Anda dapat mengatur jumlah perangkat yang dapat terhubung dengan maksimum 32 perangkat Modem.

LAN IPv6 WLAN Security	Route Forward Rules Network Application
WLAN > WLAN Basic Configuration	on
Enable WLAN	
SSID Index SSID Name	SSID Status Number of Associated Devices:
1 HUAWEI-s	53r Enable 32
SSID Configuration Details	3
SSID Name:	HUAWEI-s53r *(1-32 characters)
Enable SSID:	
Number of Associated Devic	ees: 32 *(1-32)
Broadcast SSID	<b>v</b>
Enable WMM:	
Authentication Mode:	WPA/WPA2 PreSharedKey -
Encryption Mode:	TKIP&AES -
WPA PreSharedKey:	Hide*(8-63 ASCII characters)
WPA Group Key Regeneration	on 3600 *(600-86400s)
Enable WPS: WPS Mode:	PBC •
PBC:	Start WPS
	Apply Cancel

- **3.** Untuk password WiFi modenya di rubah ke **"WPA/WPA2 PreSharedKey"** dengan Encryption mode **"TKIP&AES"**, lalu dilanjutkan pengisian password WiFi yang Anda inginkan.
- 4. Lalu klik "Apply" dan restart Modem Biznet.

# 📲 EG8245H5

#### Fest Setting Epadmin Logout

	WAN		WLAN Basic Configuration
合	LAN	~	On this page, you can set basic WLAN parameters(When the WLAN function is disabled, this page is blank).
Ŧ	Security	~	Caution: 1. Wirefeas network services may be interrupted temporarily after you modify wirefeas network parameters. 2. It is recommended that you use the WPA2 or WPA/WPA2 authentication mode for security purposes.
۲	Route	~	R Enable WLAN
¢	Forward Rules	~	New         Delete           SSID         SSID         Number of Associated         Broadcast         Security
	Application	~	Index Status Devices SSID Configuration U 1 HUAWEI- UcZx Enabled 32 Enabled Configured
	WLAN	^	SSID Configuration Details
	WLAN Basic		SSID Name: HUAWEI-UcZx * (1-32 characters)
	WLAN Advanced		Enable SSID:
	Automatic WiFi Shu	É.	Devices: Broadcart SSID:
	WiFi Coverage		Enable WMM:
	Voice	~	Authentication Mode: WPA/WPA2 PreShared V
	System Managemen	t ~	Encryption Mode: TKIP&AES
	Maintenance Diagno	~	WPA PreSharedKey: Hide * (8-63 characters or 64 hexadecimal characters)
			WPA Group Key Regeneration Interval: \$\$600 *(600-86400s)
			Enable WPS:
			WPS Mode:
			PBC: Start WPS
			Apply Cancel

# Metode Pembayaran Biznet Home



#### Overview

#### Se BCA

Setiap satu ID Pelanggan (Billing Account) Biznet Home memiliki satu nomor Virtual Account BCA.

Berikut detail dan format kode nomor Virtual Account BCA:

71117 000 + 8 digit Billing Account 71117 00 + 9 digit Billing Account 71117 0 + 10 digit Billing Account



Setiap satu ID Pelanggan (Billing Account) Biznet Home memiliki satu nomor Virtual Account Permata.

Berikut detail dan format kode nomor Virtual Account Permata:

8993 0000 + 8 digit Billing Account 8993 000 + 9 digit Billing Account 8993 00 + 10 digit Billing Account



Setiap satu ID Pelanggan (Billing Account) Biznet Home memiliki satu nomor Virtual Account Mandiri.

Berikut detail dan format kode nomor Virtual Account Mandiri:

895911 00 + 8 digit Billing Account 895911 0 + 9 digit Billing Account 895911 + 10 digit Billing Account

#### ATM

#### ATM BCA

- Masukan kartu dan PIN Bank BCA
   Pilih "Transaksi Lainnya" dan
- "Transfer" 3. Pilih "Ke Rekening BCA Virtual Account"
- 4. Masukan 16 digit nomor Virtual Account BCA
- 5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

#### ATM Permata

- 1. Masukan kartu dan PIN Bank Permata
- 2. Pilih "Transaksi lainnya"
- 3. Pilih "Pembayaran" dan "Pembayaran Lainnya"
- 4. Pilih "Virtual Account"
- 5. Masukan 16 digit nomor Virtual Account Permata dan pilih "BENAR"
- 6. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

#### ATM Bank Mandiri

- 1. Masukan kartu dan PIN Bank Mandiri
- 2. Pilih "Transaksi Lainnya" dan "TV Berlangganan/Internet"
- Masukan kode Perusahaan/Institusi "89591" (Biznet Prepaid)
- 4. Masukan nomor Virtual Account Mandiri lalu pilih "BENAR"
- 5. lkuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

#### Klik BCA

#### Internet Banking

- Masuk ke halaman KlikBCA (https://ibank.klikbca.com/) dan masukan User ID dan PIN Internet Banking
- 2. Pilih "Transfer ke BCA Virtual Account"
- 3. Masukan 16 digit nomor Virtual Account BCA dan pilih "Lanjutkan"
- Pastikan detail pembayaran telah sesuai dan silakan masukan nomor "keyBCA" dan klik "Kirim"
- 5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

#### Permata Internet Banking

- Masuk ke halaman PermataNet (https://new.permatanet.com/permat anet/retail/logon) dan masukan User ID dan login
- 2. Pilih "Pembayaran"
- Pilih "Pembayaran Tagihan" dan "Internet"
- Masukan 16 digit nomor Virtual Account Permata dan pilih "Lanjutkan"
- 5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

#### Mandiri Internet Banking

- 1. Masukan User ID dan PIN akun Mandiri Internet Banking
- Pilih "Pembayaran" dan "Internet"
   Pilih "Biznet Prepaid" dan masukan nomor Virtual Account Mandiri
- Untuk melanjutkan proses transaksi pembayaran, silakan untuk membuka aplikasi Mandiri Online
- 5. Lalu pilih kategori "Transaksi Tertunda"
- 6. lkuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

#### Mobile BCA Mobile

- Banking 1. E
  - 1. Buka aplikasi BCA Mobile 2. Pilih "m-BCA" dan masukan
  - "m-BCA PIN" 3. Pilih "m-Transfer"
  - 4. Pilih "BCA Virtual Account"
  - Masukan 16 digit nomor Virtual Account BCA pelanggan
  - Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

#### Permata MobileX

- 1. Buka aplikasi Permata Mobile X dan Login
- 2. Pilih kategori "Bayar Tagihan" dan "Internet"
- Pilih Internet Service Provider "Biznet Home"
- 4. Masukan 16 digit nomor Virtual Account Permata dan Pilih "OK"
- Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

#### Mandiri Mobile Banking

- 1. Masukan User ID dan password Mandiri Mobile Banking
- 2. Pilih "Bayar" dan "Internet"
- Pilih "Biznet Prepaid", masukan nomor Virtual Account Mandiri, dan pilih "LANJUT"
- 4. İkuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

» Pembayaran Elektronik hanya untuk 1 (satu) Customer ID, tidak bisa untuk pembayaran penggabungan Customer ID
 » Biaya Transaksi / Transfer Bank dibayarkan di luar dari jumlah yang tertera pada tagihan

#### Teller Bank

#### (Se) BCA

1. Melengkapi form dengan detail berikut ini: Bank Tujuan: \*Bank BCA\* Nomor Rekening Tujuan: \*Nomor Virtual Account BCA\* Masukan 16 digit nomor Virtual Account Bank BCA Terbilang: \*Masukan sesuai jumlah

pada tagihan\* Nama Penerima: \*Nama

Pelanggan\*

Alamat Penerima: \*MIDPLAZA 2 I T 8\*

2. Teller akan memproses & mencetak bukti pembayaran

- **Permata**Bank
- 1. Informasikan ke teller bahwa pelanggan ingin melakukan pembayaran Virtual Account
- 2. Sebutkan 16 digit nomor Virtual Account Permata pelanggan
- 3. Lakukan pembayaran sesuai jumlah pada tagihan
- 4. Pelanggan akan mendapatkan slip pembayaran dari teller

# mandiri

- 1. Langkah Pengisian Aplikasi Setoran/Transfer:
- a. Isi tanggal, nama & alamat penvetor
- b. Isi nama penerima dengan "Biznet Prepaid - Nama Pelanggan"
- c. Isi No. Pelanggan dengan 16 digit nomor Virtual Account Mandiri
- d. Isi jumlah pembayaran & terbilang
- e. Isi tujuan transaksi
- 2. Teller akan memproses & mencetak bukti pembayaran

#### ATM Bersama

Virtual Account PermataBank



# 1. Pilih "Menu Lainnya"

- 2. Pilih "Transfer"
- 3. Masukan kode bank tujuan (Kode Bank Permata "013") dan 16 digit nomor Virtual Account Bank Permata dan Pilih "TEKAN JIKA BENAR"
- 4. Masukan jumlah pembayaran sesuai tagihan dan pilih "BENAR"
- 5. Ikuti langkah selanjutnya sampai pembayaran telah berhasil dilakukan

## E-Commerce 😡 gotagihan

- 1. Buka aplikasi Gojek
- 2. Pilih menu "GoTagihan"
- 3. Pilih menu "Cable TV & Internet"
- 4. Pilih menu "Biznet"
- 5. Masukan nomor Billing Account Pelanggan
- 6. Pelanggan dapat membayar tagihan yang tertera dengan menggunakan GoPay
- 7. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

## 🙆 tokopedia

- 1. Pilih menu "Top-up & Tagihan"
- 2. Pilih kategori "Internet dan TV Kabel"
- 3. Pilih menu "Biznet Home"
- 4. Masukan Billing Account pelanggan 5. Cek detail konfirmasi pembayaran,
- jika sudah sesuai pilih "Lanjut" 6. Masuk ke halaman pembayaran dan
- pilih "Bayar"
- 7. Pelanggan akan menerima informasi bahwa transaksi telah berhasil

#### Payment Point

Alfamart



- 1. Pelanggan mengunjungi gerai terdekat.
- 2. Silakan menyebutkan nomor Billing Account kepada kasir.
- 3. Petugas kasir akan memberikan informasi detail tagihan, apabila informasi telah
  - sesuai silakan melakukan pembayaran sesuai dengan nominal yang tertera.
- 4. Transaksi sudah selesai dan simpan struk pembayaran.

» Pembayaran Elektronik hanya untuk 1 (satu) Customer ID, tidak bisa untuk pembayaran penggabungan Customer ID » Biaya Transaksi / Transfer Bank dibayarkan di luar dari jumlah yang tertera pada tagihan





Biznet Wifi merupakan Layanan WiFi Gratis dari Biznet dengan kecepatan hingga 100 Mbps untuk pelanggan Biznet Home dan Biznet Metronet, dengan sistem login otomatis.

Untuk mengetahui lokasi Biznet Wifi, kunjungi biznetwifi.com/location.

1. Pilih SSID BiznetWifi	WiFi	
di perangkat Anda.	✓ BiznetWifi	
<ul> <li>2. Masukan Username</li> <li>dan Password layanan</li> <li>Biznet Home lalu pilih</li> </ul>	Masuk sebagai Pelanggan Masukan Username & Password Biznet	
Masuk.	Home/ Biznet Metronet untuk menggunakan layanan Internet 100 Mbps tanpa batas waktu, dan dapat digunakan untuk 5 (lima) perangkat.	
	S User Name	
	Password	
	MASUK	

**3.** Anda sudah terhubung dengan **Biznet Wifi**.



 Anda dapat mengatur jumlah perangkat yang terdaftar untuk di layanan Biznet Wifi.







1. Masuk ke biznethome.net/mybiznet.



- **2.** Pada halaman info terdapat beberapa informasi penting terkait layanan yang Anda gunakan:
  - Status koneksi
  - Masa aktif
  - Alamat/lokasi layanan

- Paket yang digunakan
- Notifikasi terkait akun

<b>()</b> Bizneť	¢ Ø	≡			-
	VII ail.com	Status Koneksi SISA MASA AKTIF 17 Feb 2021	: ONLINE		Aktif: 30 Hari
MENU					
≣፬ Info				JL ARGOPURO	
. Beli			-	TLOGOSARI SITUBONDO, JAWA TIMUR (68312)	
🗍 Tagihan		+020100101010	<b></b> A		
🕼 Dukungan					
Terminate		Notifikasi			
		Judul	Pesan	Tanggal	We're Online

**3.** Anda dapat melakukan perpindahan layanan atau melakukan perpanjangan layanan pada menu Beli.



4. Anda dapat melihat tagihan di menu Tagihan

Siznet ↓ ②	≡				-
	My Billing	Nomor Tagihan	Tine Jayanan	Masa Aktif	
ANTON RUMI antonrumi@gmail.com	e Lunas	07/20/00301245	Prepaid Invoice	17 Feb 2021	
MENU					
EQ Info					
∖긎 Beli					
🗍 Tagihan					
👰 Dukungan					
Terminate					
					We're Online

 Pada menu Dukungan, Anda dapat melakukan Restart Modem atau menghubungi Contact Center Biznet apabila memerlukan bantuan lebih lanjut terkait layanan Biznet yang digunakan.

(] Biznet	¢ Ø	Ξ	_
ANTON RUM antonrumi@gmai	I il.com	Status Koneksi         : ONLINE           Mulai Sesi         : 2020-08-16 23:55:25           Internet Protocol (IP)         : 10.109.181.200	RESTART MODEM         Lokasi       : KABUPATEN SITUBONDO         Koordinat       : -7.70841911766917 - 113.99334295863
			Biznet Home Care
MENU			
EΩ Info			
Beli جز		Live Chat	FAQ
🖶 Tagihan			biznethome.net/FAQ
👰 Dukungan			
Terminate			
		Contact Center	Email 🦷
		1500933	home_care@biznetnetworks.com We're Online

# **Mobile Apps**



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 Login menggunakan nomor telepon (tanpa kode area e.g: 812345678) dan password yang terdaftar pada akun Anda.

Anda dapat mengganti password Anda setelah login.



 Jika Anda tidak mengetahui password akun Anda, klik pilihan"Lupa Kata Sandi" dan panduan perubahan akan dikirimkan ke email Anda.



 Menu Beranda berisi informasi terbaru dari Biznet dan tombol pintas ke menu Paket.



4. Menu Paket berisi informasi mengenai paket layanan aktif yang Anda gunakan.

Anda juga dapat melakukan beberapa hal berikut:



# • Multiple Renewal

Anda dapat melakukan pembelian paket layanan untuk beberapa bulan kedepan sekaligus.

# ← Pilih Jumlah Bulan

(Pembayaran Non Promo)

Beli 2 Bulan	
PILIH	
Beli 3 Bulan	
PILIH	

## Ganti Layanan

•

Anda dapat melakukan pergantian layanan sesuai dengan kebutuhan Anda.

## $\leftarrow$

# Ganti Layanan

Pilih paket baru:

# Biznet Home dengan modem beli



 Pada menu Transaksi Tagihan, Anda dapat melihat riwayat transaksi pada akun Anda.



Pada menu Transaksi Pesanan, Anda dapat melihat pesanan yang aktif saat ini.



- 6. Menu Akun berisi detail mengenai:
  - a. Nama Akun Anda.
  - b. Nomor Akun yang akan mempermudah pencarian data Anda ketika menghubungi Biznet Home Care.
  - c. Paket layanan, merupakan paket layanan aktif yang Anda gunakan.
  - d. Masa aktif Akun, sehingga Anda dapat melakukan pembayaran sebelum melewati masa aktif Anda.

Menu ini juga berisi beberapa menu lainnya, yaitu:

# ANTON

Akun Pelanggan: 110000000000

<b>BIZNET HOME INT</b> Aktif Sampai 17 February	<b>ERNET 1B</b> 2022	
우 Profil Saya		>
🔒 Ganti Password		>
🛱 Riwayat Ganti Layo	anan	>
😑 Pendaftaran Kartu	Kredit	>
G Tentang Biznet		>
í) faq		>
🖾 Hubungi Kami		>
Beranda Transaksi	Paket	Akun

# Profil Saya

Anda dapat melihat dan memperbarui informasi email Anda.



# Ganti Password

•

Anda dapat menggunakan menu ini untuk mengganti password akun Anda.



Riwayat Ganti Layanan Pada menu ini Anda dapat melihat riwayat pergantian paket layanan yang Anda gunakan.

•

# ← Riwayat Ganti Paket 12 Mei 2020 Paket Lama BIZNET HOME INTERNET 1A Paket BARU BIZNET HOME INTERNET 1B

Pendaftaran Kartu Kredit
 Anda dapat melakukan
 pembayaran melalui
 metode auto debit dengan
 mendaftarkan kartu kredit
 Anda pada menu ini.

Untuk aktivasi, ikuti panduan yang tertera.

# $\leftarrow$

# Pendaftaran Kartu Kredit

Dengan mendaftarkan kartu kredit Anda, maka masa aktif layanan Anda dapat diperpanjang secara otomatis. Kami akan melakukan autodebit melalui bank H-7 sebelum masa berlaku layanan berakhir. Pembayaran aman, Internet-an lancar #PakeBiznet Lebih Cepat!

- Download form otorisasi kartu kredit
- 2 Isi form
- 3 Scan atau foto form ini
- Kirimkan form ini serta foto tampak depan kartu kredit Anda melalui email ke cc\_auto@biznetnetworks.com dengan judul email" Pendaftaran Kartu Kredit Autodebit [ID Akun Billing]
- 5 Selesai! Kami akan membantu memproses permohonan Anda dan kami akan segera menghubungi Anda apabila permohonan telah diproses

## UNDUH FORMULIR



# **User's Manual**









Thanks for choosing Biznet Home. Your Biznet Home modem that gives you the freedom to be online anywhere in your home. Setting it up only takes a few minutes.

If you need any further assistance on Biznet Services, please contact **Biznet Customer Experience** (24/7) via:



# Biznet Home & Biznet IPTV

Live Chat : biznethome.net Call Center : 1500933 e-mail : home\_care@biznetnetworks.com



# **Biznet Website**

biznethome.net biznetiptv.com biznetnetworks.com



# Biznet Social Media

Instagram : @biznethome Facebook : BiznetHome Youtube : Biznet

For your convenience, please prepare your Biznet Home Customer ID, which available in the email that we sent after your service Account is Active.

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# Modem Configuration Guide



- 1. Open "Browser" application
- 2. Type the IP Router address
  - 192.168.100.1 for HG8xxxx Modem type

吉比特无源光纤接入用户端设备 (GPON ONU) EchoLife HG8245H5 电源額定值 POWER RATING: == + 12.0 V; 1.0 A	-! / _
PROD ID:2150083742EGK3036445 Y HG8M8546MGM1 (239)MAC:EC4D4731E645-51(13) (305)PON No.4857544331E6459D(HWTC31E6459D) 月我获取说明	
19:192:166.100.1 username:root password:adminHW SSID: HUAWEI-YSwt WLAN Key: klu0pyba DATE: 2015 CMIIT ID:2015DPO 1装蔵水产品 CLASS 1LASER PRODUCT	NOT         1
 华为技术有限公司深圳龙岗区坂田华为总部办公楼 中国制	

Login: - ID/Username : telecomadmin
- Password : admintelecom

HUAWEI	HG8245H	
Account :	telecomadmin	
Password :	•••••	Login
Copyright © Huawei To	echnologies Co., Ltd 2009-2017. /	All rights reserved

After login successful, select "LAN" tab menu and checklist "LAN2"

• 192.168.18.1 for EG8245H5 Modem type



Login: - ID/Username : Epadmin
- Password : adminEp

Welcome to Huawei web page for network configuration.			
User Name :	Epadmin		
Password :	•••••		
	Login		

 After login successful, select Advance LAN "LAYER 2/3 PORT" tab menu and checklist "LAN2"  Next, select "WAN" tab menu, and checklist "Enable WAN", select "IPv4 / IPv6" for type protocol and select "Route WAN" for WAN Mode.

IPv4/IPv6 -
Route WAN -
INTERNET -

4. Enter you VLAN ID.

VLAN ID:	4040	*(1-4094)
----------	------	-----------

5. For "Username" and "Password" use Biznet Customer ID that was informed in the form given during the installation.

Password:	•••••	
User Name:	102200555012	

Note: If you don't know the VLAN ID or forget the password, please contact Biznet Home Care at 1500933 or email to home\_care@biznetnetworks.com for Biznet Home & Biznet Home Combo IPTV services 6. Checklist "LAN2" and "SSID1", select "PPPoE" for IP Acquisition mode, checklist Enable NAT and NAT type change into "Port-restricted cone NAT", next, dialing and followed by "Automatic" mode.

Binding Options:			AN2 🗹 SSID1
IPv4 Information			
IP Acquisition Mode:		⊖Static ⊖D	HCP () PPPoE
Enable NAT:		<b>V</b>	
NAT type:		Port-restricte	d cone NAT 👻
Enable DNS Override			
Multicast VLAN ID:			(0-4094)
IPv6 Information			
Prefix Acquisition Mod	e:	OHCPv6-PI	D OStatic
IP Acquisition Mode:		OHCPv6	<ul> <li>Automatic</li> </ul>
Prefix Mask:			
Multicast VLAN ID:			
A	pply C	Cancel	

**7.** Then, click **"Apply"**, IP Public from PPPoE connection on WAN Status, and the status turns into connected if the configuration is successful.

<b>EG8245H</b>	5			Fast Sett	ing   Adr	nin Logout	
Device	WAN Information						
WAN	On this page, you can query the connection and line status of the WAN port.						
Optical	IPv4 Information (Click the form for details)						
Service Provisioning	WAN Name	Status	IP Address	VLAN/F	Priority	Connect	
	4_INTERNET_R_VID_4040 Connected 182.253.231.50			404	0/0	AlwaysOn	
	IPv6 Information (Clic	k the form	for details)				
Eth Port	WAN Name	Status	Previx			IP Address	
WLAN	4_INTERNET_R_VID_4040	Connected	2404:8000:1001:	b79::/64	2404:8	3000:1:7452:	
Home Network					u+00.0	3999:9c9	

8. To enable DHCP on Lan 2, select the Layer 2/3 port setting menu, and check LAN 2

<b>EG8245</b>	H5		Fa	st Setting   Admin Logout
WAN	Layer 2/3 Po	rt Configuration		
LAN	On this page, you can will be assigned as HC	configure LAN Port as Layer 3 po 6 ports.	orts by selecting the correspon	ding check box. The Layer 3 ports
Layer 2/3 Port	LAN1	🗹 LAN2	🗆 LAN3	LAN4
LAN Host				Apply Cancel
DHCP Server				
DHCP Static IP				
DHCPv6 Server				
DHCPv6 Static IP				
DHCPv6 Information				
Port Locating				

# Configuration Guide & WiFi Password



- Select "WLAN" tab menu, followed by checklist "Enable WLAN".
- In SSID Name, fill in the WiFi name you want, and checklist "Enable SSID". You can set the number of devices that can be connected with a maximum of 32 Modem devices.

LAN	IPv6	WLAN	Security	Route	Forwa	rd Rules	Network Application		
WLAN	> WLA	N Basic Co	onfiguration						
✓ Er	✓ Enable WLAN								
SS	ID Inde	x SSID	Name SS	ID Status	Nu	mber of A	Associated Devices:		
1		HU	AWEI-s53	Br Enal	ole	32			
SSID	Confi	guration	Details						
SSID	Name	:		HUA	WEI-s	53r	*(1-32 characters)		
Enab	le SSII	D:		<b>√</b>					
Num	oer of A	Associate	ed Devices	s: 32			*(1-32)		
Broad	dcast S	SSID		<b>v</b>	<b>v</b>				
Enab	le WM	M:		-					
Authe	enticati	on Mode	:	WPA	/WPA	2 PreSh	aredKey 🗸		
Encry	/ption I	Mode:		TKIF	TKIP&AES -				
WPA	PreSh	aredKey	:	•••	•••	Hide	*(8-63 ASCII characters)		
WPA Interv	Group /al:	Key Reg	generatior	3600	)		*(600-86400s)		
Enab WPS	le WPS Mode	S: :		✓ PBC	;		•		
PBC:				Sta	rt WPS	6			
				Арр	ly (	Cancel			

- 3. For WiFi password, the mode should be changed into "WPA/WPA2 PreSharedKey" with "TKIP&AES" Encryption mode, followed by fill in the WiFi password you want.
- 4. Then, click "Apply" and restart Biznet Modem.

# 📲 EG8245H5

#### Fest Setting Epadmin Logout

	WAN		WLAN Basic Configuration
合	LAN	~	On this page, you can set basic WLAN parameters(When the WLAN function is disabled, this page is blank).
Ē	Security	~	<ol> <li>Wirefess network services may be interrupted temporarily after you modify wireless network parameters.</li> <li>It is recommended that you use the WPA2 or WPA/WPA2 authentication mode for security purposes.</li> </ol>
٢	Route	~	R Enable WLAN
¢	Forward Rules	~	SSID SSID Name Status Devices SSID Configuration
	Application	~	HUAWEI- UcZx Enabled 32 Enabled Configured
	WLAN	^	SSID Configuration Details
	WLAN Basic		SSID Name: HUAWEI-UcZx * (1-32 characters)
	WLAN Advanced		Enable SSID:
	Automatic WiFi Shu.	<u>(</u>	Devices: (1-32) Broadcast SSID:
	WiFi Coverage		Enable WMM: 🕷
	Voice	~	Authentication Mode: WPA/WPA2 PreSharedł V
	System Management	~	Encryption Mode: TKIP&AES
	Maintenance Diagno.		WPA PreSharedKey: Hide * (8-63 characters or 64 hexadecimal characters)
			WPA Group Key Regeneration Interval: *(600-86400s)
			Enable WPS:
			WPS Mode: PBC V
			PBC: Start WPS
			Apply Cancel

# Biznet Home Payment Method



#### Overview

### 

Please note that one Biznet Home Account has one BCA Virtual Account numbers

The details and format of BCA Virtual Account number as follow:

71117 000 + 8 digit Billing Account 71117 00 + 9 digit Billing Account 71117 0 + 10 digit Billing Account



Please note that one Biznet Home Account has one Permata Virtual Account number.

The details and format of Permata Virtual Account number as follow:

8993 0000 + 8 digit Billing Account 8993 000 + 9 digit Billing Account 8993 00 + 10 digit Billing Account



Please note that one Biznet Home Account has one Mandiri Virtual Account number.

The details and format of Mandiri Virtual Account number as follow:

895911 00 + 8 digit Billing Account 895911 0 + 9 digit Billing Account 895911 + 10 digit Billing Account

ATM Bank Mandiri

1. Insert your Mandiri Card and PIN

and "Subscription TV/Internet"

3. Input Company Code "89591"

4. Input Mandiri Virtual Account Number and then choose "YES"

5. Follow the instruction until the

(Biznet Prepaid)

2. Choose menu " Other Transactions"

#### ATM

Internet

Banking

#### ATM BCA

Klik BCA

1. Go to BCA Klik

Account"

"Send"

- 1. Insert your BCA card and PIN 2. Choose "Other Transaction" and "Transfer"
- 3. Choose "To BCA Virtual Account" 4. Enter 16 digits of BCA Virtual
- Account number 5. Follow the instruction until the
- payment has been successfully

(https://ibank.klikbca.com/) and type

3. Enter 16 digits of BCA Virtual Account

correct, and click "Continue" and enter

2. Choose "Transfer to BCA Virtual

number and select "Continue"

4. Make sure the payment details are

the number "KeyBCA" and click

5. Follow the instruction until the

payment has been successfully

your Internet Banking User ID and PIN

#### **ATM Permata**

- 1. Insert your Permata Card and PIN
- Choose "Other Transaction"
   Choose "Payment" and "Others
  - Payment"
- 4. Choose "Virtual Account" 5. Insert 16 digits of Permata Virtual
- Account number and choose "CORRECT"
- 6. Follow the instruction until the payment has been successfully

#### Permata Internet Banking

- 1. Go to PermataNet Klik (https://new.permatanet.com/permat anet/retail/logon) and type your Internet Banking User ID and PIN
- 2. Choose "Payment"
- 3. Choose "Bill Payment" and "Internet"
- 4. Enter 16 digits of the Permata Virtual Account number and choose "Continue"
- 5. Follow the instruction until the payment has been successfully

payment has been successfully

- Mandiri Internet Banking 1. Input User ID and PIN your account
- Internet Account Mandiri 2. Choose "Payment" and "Internet"
- 3. Choose "Biznet Prepaid", input Virtual Account Number Mandiri
- 4. To continue the payment transaction process, please open the Mandiri Online application
- 5. Then select the category "Pending Transactions"
- 6. Follow the instruction until the payment has been successfully

#### **BCA Mobile** Mobile

Banking

- 1. Go to BCA Mobile application 2. Choose "m-BCA" and Input "m-BCA PIN"
- 3. Choose "m-Transfer"
- 4. Choose "BCA Virtual Account"
- 5. Input 16 digits of BCA Virtual
- Account number 6. Follow the instruction until the payment has been successfully

#### **Permata MobileX**

- 1. Go to Permata Mobile X application and Login
- 2. Choose "Pay Bills" and "Internet"
- 3. Select the Internet Service Provider "Biznet Home"
- 4. Insert 16 digits of Bank Permata Virtual Account number and choose "OK"
- 5. Follow the instruction until the payment has been successfully

#### Mandiri Mobile Banking

- 1. Input Mandiri Mobile Banking User ID and password
- 2. Choose "Pay" and "Internet"
- 3. Choose "Biznet Prepaid", input Mandiri Virtual Account Number, and choose "CONTINUE"
- 4. Follow the instruction until the payment has been successfully

» Electronic payment is valid only for 1 (one) Customer ID and is not applicable for multiple Customer IDs » Transaction fee/ Bank Transfer made apart from the total amount written on the Proforma Invoice

#### Teller Bank

#### **BCA**

- 1. Complete the form with the following details: Destination Bank: \*BCA\* **Desitination Bank Account** Number: \*16 Digits BCA Virtual Account Number\* In words: \*Input total amount as stated in the bill\* Beneficiary Name: \*Customer's Name\* Beneficiary Address: \*MIDPLAZA 2 IT8\*
- 2. Teller will process & print the payment receipt



- 1. Inform the Teller that you want to make payment using Virtual Account
- 2. Inform the 16 digits of customer's Permata Bank Virtual Account
- Number 3. Make payment as per the amount stated in the bill
- 4. Customer will receive payment slip from Teller

# mandiri

- 1. Fill in the collection form or transfer form Collection/Transfer Form Guidelines:
  - a. Fill in date, depositor name & address
  - b. Fill in recipient's name with "Biznet Prepaid - Customer Name"
  - c. Fill in customer number with 16 digits Mandiri Virtual Account Number
- d. Fill in payment amount & in words
- e. Fill in transaction purpose
- 2. Teller will process & print the payment receipt

#### ATM Bersama

# Virtual Account PermataBank

- 1. Choose "Other Menu"
- 2. Choose "Transfer"
- 3. Insert bank code (Bank Permata code "013") and 16 digits of Permata Bank Virtual Account number and press "YES"
- 4. Insert total payment (the number must be same as total billing) and press "Yes"
- 5. Follow the instruction until the payment has been successfully

## E-Commerce 😡 gotagihan

- 1. Open Gojek application
- 2. Select "GoTagihan" menu
- 3. Select "Cable & Internet TV" menu
- 4. Select "Biznet" menu

Alfamart

- 5. Enter the Customer's Billing Account number
- 6. Customers can pay the bills listed by using GoPay
- 7. You will receive an information confirmation on your transaction

## 🙆 tokopedia

- 1. Choose "Top-up & Tagihan"
- 2. Choose "Internet dan TV Kabel" category
- 3. Choose "Biznet Home"
- 4. Enter the customer's Billing ID number
- 5. Check payment details, if all details are
- correct, select "Continue"
- 6. Enter the payment page and select "Pay
- 7. You will receive an information
- confirmation on your transaction

#### Payment Point

- Alfomici CIRCLE () Indomasel LAWSON
- 1. Customers visit the nearest outlet.
- 2. Please mention Billing Account number to the cashier.
- 3. Cashier clerk will provide detailed billing information, if the information is correct please make payment according to the stated amount.
- 4. Transaction completed and customer is advised to save the payment receipt.

» Electronic payment is valid only for 1 (one) Customer ID and is not applicable for multiple Customer IDs » Transaction fee/ Bank Transfer made apart from the total amount written on the Proforma Invoice





**Biznet Wifi** is a **Free WiFi Service from Biznet**, with speed up to **100 Mbps** for Biznet Home and Biznet Metronet's customers with automatic login.

For more information regarding Biznet Wifi location, please visit **biznetwifi.com/location**.

1.	Choose SSID BiznetWifi	WiFi	
	on your device.	✓ BiznetWifi	<u>ş</u> >
2	Input your <b>Biznet Home</b>		
۷.	service's Username and	Log in as Subscribers	
	Password and choose	Please enter your Biznet Home/Biz	net
	Log In.	Metronet Username & Password to	enjoy
		100 Mbps Internet service without	time
		limit and able to be used by 5 (fiv	e)
		devices.	
		Q Username	
		Password	
		LOG IN	

3. You are connected to Biznet Wifi.



 You can set the number of registered devices on Biznet Wifi service.







1. Go to biznethome.net/mybiznet.



- **2.** On the info page there are several important information regarding the service that you are using:
  - Connection status
  - Active period
  - Service address/location
- The service package
- Notifications account

🕜 Bizneť	¢ Ø	≡			
	MI hail.com	Connection Status EXPIRY REMAINING 17 Feb 2021	: ONLINE		Active: 30 Days
MENU Info Shop H Billing Q Support		SERVICE ID 110000000000 SERVICE PACKAGE BIZNET HOME INTERNET 1B Buy Now MOBILE +628100101010	8 9 7	- JL ARGOPURO TLOGOSARI SITUBONDO, JAWA TIMUR (68312) INDONESIA	
Terminate		<b>Notifikasi</b> Subject	Massage	Date	Vere Online

3. You can make service change or service extension on the Purchase menu.



4. You can find your invoice on the Billing menu.

() Biznet	¢ Ø	≡				
	41	My Billing Status	Bill Number	Service Type	Expiry Date	
antonrumi@gma	ail.com	• PAID	07/20/00301245	Prepaid Invoice	17 Feb 2021	
MENU						
EՋ Info						
∖⊒ Shop						
Billing						
🛯 Support						
Terminate						
						We're Online

 On Support menu, you can choose Restart Modem or call Biznet Contact Center should you need more supports regarding the service that you are using.

C Biznet	¢ Ø	Ξ	NZ
	11 Jil.com	Connction Status : ONLINE Start Session : 2020–08–16 23:55:25 Internet Protocol (IP) : 10.109.181.200	Location       : KABUPATEN SITUBONDO         Langlat       : -7.70841911766917 - 113.99334295863
			Biznet Home Care
MENU		$\square$	0
Shop ب≓ر		Live Chat	FAQ
F Billing			biznethome.net/FAQ
		<b></b>	
		Contact Center 1500933	Email home_care@biznetnetworks.com

# **Mobile Apps**



+

 Login using the phone number (without area code e.g: 812345678) and password that registered on your account.

You can change your password after login.



 If you don't know your account password, click "Forgot Password" and the instruction to change password will be sent to your email.



 Home menu consists of the latest information about Biznet and shortcut to Package menu.



**4.** The Package Menu consists of information about your active service package.

You can also make the following actions:



# Multiple Renewal

You can purchase service packages for several months in advance.



# Service Change

•

You can request to change your service package according to your needs.

# Canti Layanan<br/>Bih paket baru:Biznet Home dengan modem beliMage 100 Biznet Home<br/>Daps 10

 On the Transaction Tagihan menu, you can find your account's transaction history.



On Transaction menu Pesanan, you can find your ongoing active requests.



- **6.** The Account Menu consists the following details:
  - a. Account Name.
  - b. Account Number that enables you to find your data when contacting Biznet Home Care.
  - c. Service Package, the active service package you are using.
  - d. Your active period, so you can make payments before your active period ends.

This menu also consists of other following menus:

# ANTON

Akun Pelanggan: 1100000000000

<b>BIZNET HOME INTERNET 1B</b> Aktif Sampai 17 February 2022	
A Profil Saya	>
සි Ganti Password	>
🛱 Riwayat Ganti Layanan	>
😑 Pendaftaran Kartu Kredit	>
G Tentang Biznet	>
(i) FAQ	>
🖾 Hubungi Kami	>
Home Transaction Package	Account

# My Profile

•

•

You can access and update your email information.



## **Change Password**

You can use this menu to change your password.



Change Package History On this menu you can find the change history of the service that you are using.

•

# ← **Riwayat Ganti Paket** 12 Mei 2020 Paket Lama BIZNET HOME INTERNET 1A → Paket BARU BIZNET HOME INTERNET 1B

• Credit Card Registration You can make payment through auto debit method by registering your credit card number on this menu.

For activation, follow the provided instructions.

# $\leftarrow$

# Pendaftaran Kartu Kredit

Dengan mendaftarkan kartu kredit Anda, maka masa aktif layanan Anda dapat diperpanjang secara otomatis. Kami akan melakukan autodebit melalui bank H-7 sebelum masa berlaku layanan berakhir. Pembayaran aman, Internet-an lancar #PakeBiznet Lebih Cepat!

- Download form otorisasi kartu kredit
- Isi form
- 3 Scan atau foto form ini
- Kirimkan form ini serta foto tampak depan kartu kredit Anda melalui email ke cc\_auto@biznetnetworks.com dengan judul email" Pendaftaran Kartu Kredit Autodebit [ID Akun Billing]
- 5 Selesai! Kami akan membantu memproses permohonan Anda dan kami akan segera menghubungi Anda apabila permohonan telah diproses

## UNDUH FORMULIR