

# Terms & Conditions Bundling Biznet Home x NEO Web Space

## General Requirements

1. Biznet Home customers who registered under The New Biznet Fiber network are entitled to get a new NEO Web Space feature Biznet Gio Cloud for free.
2. Biznet Home x NEO Web Space bundling program are applicable for new and existing customers of Biznet Home of 1A, 2A, Gamers 3A, 1AS, 2AS, dan Gamers 3AS service packages.
3. Biznet Home x NEO Web Space bundling program comes with following details:
  - a. Customers of Biznet Home who is registered under The New Biznet Fiber network will get one domain of [xxxxxx.neoweb.id].
  - b. NEO Web Space subscription period will follow Biznet Home subscription period, which is 30 days of service period.
  - c. Customer can choose their desired domain name depending on the availability.
  - d. Customer can design their own website based on the provided template themes.
  - e. Customer can modify their website design at anytime during the active period of Biznet Home service.
4. In case the customer needs more domains, add-ons, or other services, additional fee would apply and the customer can contact Biznet Gio Cloud representatives via support menu in the app portal (web.neo.id).
5. Customer acknowledges and agrees that if the customer feels that NEO Web Space is unable to accommodate their expected feature requirements, then customer is allowed not to activate the NEO Web Space feature provided by Biznet Home x NEO Web Space bundling service.
6. Customer acknowledges and agrees that any content such as image, graphics, or text used in NEO Web Space's website designs are complying to the *Terms and Services* regulated by PT Biznet Gio Nusantara.
7. Biznet and Biznet Gio Cloud are acting as the providers of the infrastructure and platform layer. Customer shall not hold Biznet Home and Biznet Gio Cloud responsible for any designed or published contents. Customer takes full responsibility of the contents/graphics inside their NEO Web account.
8. Biznet and Biznet Gio Cloud reserves the rights to, at any time and without notice, terminate the subscription of Biznet Home x NEO Web Space bundling program if the customer is indicated to breach the terms of services with threatening material, e.g. in offence to Sexual/Gender/Religion/Racial/Political/Organization, Pornography, Gambling, Human Trafficking, or any other materials disapproved/disregarded by laws of the Republic of Indonesia.
9. New customers are obliged to pay an installment fee of Rp. 750,000 for Biznet Fiber device (buy or rent) depending on their selected package.
10. Existing Biznet Home customer with contract status, who wish to access Biznet Home x NEO Web Space bundling program, will automatically get a renewal of 24 Months of subscription period.
11. During the contract period, customers with "rented modem" status may apply for service change, if applicable technically, by applying for subscription upgrades (not for downgrades).
12. Existing Biznet Home customers who buys their own modem, does not need to buy a new one.
13. Paid Package cannot be refunded.

14. The Bundling Program's Terms and Conditions follow Biznet Home and Biznet Gio Cloud Terms and Conditions for 2019-2020 period.
15. If you have more questions regarding Biznet Home x NEO Web Space bundle program, please feel free to contact Biznet Home by email to [home\\_care@biznetnetworks.com](mailto:home_care@biznetnetworks.com) or by phone to 1500933, or Biznet Gio Cloud via support menu in the NEO Web Space portal ([web.neo.id](http://web.neo.id)).